



Dear Patient:

US Anesthesia Partners is happy to be a part of your healthcare team and will be providing the anesthesia care during your surgery or procedure. We will work with you and your surgeon to determine the type of anesthesia that is most appropriate for you. The goal of anesthesia is to administer medications through various techniques to assure your comfort and safety during a surgical procedure. Your anesthesia provider will not leave your side. He or she will maintain constant monitoring and vigilance to assess your response to both the surgery and the anesthesia.

Our commitment to providing high-quality anesthesia care and creating a positive experience for you is always our top priority, however, some people experience temporary side effects. These can include nausea, sore throat and headache. Children may be temporarily disoriented in the recovery room when they wake up. With spinal and epidural anesthetics, temporary difficulty with urination may occur. Some pain medications may cause itching and nausea. These are common and temporary conditions – inform your care team if they don't resolve in a timely manner.

At USAP, we use patient feedback to drive improvement in the care we provide to patients and have partnered with SurveyVitals to gather your input. A few days after your surgery or procedure, you will receive an email or text from us that will ask you to tell us about your anesthesia experience. You will be asked to rate various aspects of your anesthesia experience using a scale from "1" (poor) to "5" (excellent). Please take this opportunity to let us know your level of satisfaction with the services you received. Our goal is to deliver excellent care to each patient. If you believe we did not meet our commitment, please select the survey option for us to contact you and we will do so within 3 business days.

We recognize how complicated medical billing can be and do our best to simplify the process for patients. You will likely receive a separate bill for the anesthesia provider's professional service, and USAP will submit most bills directly to your insurance company for payment on your behalf. Should you have any **billing questions or concerns**, please contact our Revenue Cycle Manager **Judi Miller at (443) 276-7614**.

For other questions or concerns, you may contact **Stephanie Fly at 443-276-7613** in our corporate office, Monday through Friday between 9:00 am and 5:00 pm.

Sincerely,

**US Anesthesia Partners-
Maryland**

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